



# Retail Nutrition Programs and Outcomes: An Evidence Analysis Center Scoping Review



Allison D. Yoder, MA, RDN, LD; Gabriela V. Proaño, MS, RDN; Deepa Handu, PhD, RDN

## ABSTRACT

As nutrition-related diseases contribute to rising health care costs, food retail settings are providing a unique opportunity for registered dietitian nutritionists (RDNs) to address the nutritional needs of consumers. Food as Medicine interventions play a role in preventing and/or managing many chronic conditions that drive health care costs. The objective of this scoping review was to identify and characterize literature examining Food as Medicine interventions within food retail settings and across consumer demographics. An electronic literature search of 8 databases identified 11,404 relevant articles. Results from the searches were screened against inclusion criteria, and intervention effectiveness was assessed for the following outcomes: improvement in health outcomes and cost-effectiveness. One-hundred and eighty-six papers and 25 systematic reviews met inclusion criteria. Five categories surfaced as single interventions: prescription programs, incentive programs, medically tailored nutrition, path-to-purchase marketing, and personalized nutrition education. Multiple combinations of intervention categories, reporting of health outcomes (nutritional quality of shopping purchases, eating habits, biometric measures), and cost-effectiveness (store sales, health care dollar savings) also emerged. The intervention categories that produced both improved health outcomes and cost-effectiveness included a combination of incentive programs, personalized nutrition education, and path-to-purchase marketing. Food as Medicine interventions in the food retail setting can aid consumers in navigating health through diet and nutrition by encompassing the following strategic focus areas: promotion of health and well-being, managing chronic disease, and improving food security. Food retailers should consider the target population and desired focus areas and should engage registered dietitian nutritionists when developing Food as Medicine interventions.

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Supplementary materials: [Figures 2, 3, and 5](#) are available at [www.jandonline.org](http://www.jandonline.org).

**T**HE CONCEPT OF FOOD AS medicine is rooted in our most ancient healing traditions. Around 2,500 years ago, Hippocrates first said, “Let food be thy medicine and medicine be thy food.” What was an existing concept has now become a new movement on the rise: Food as Medicine. Diet-related disease is a leading driver of soaring health care costs,<sup>1</sup> and by addressing nutritional needs within the context of health, Food as Medicine interventions address prevention and management of many chronic conditions that affect health care costs. However, chronic disease is difficult to address within the current structure of our health care system alone, which consists of an array of clinicians, hospitals, and other health care facilities, insurance plans, and purchasers of health care services,

all operating in various configurations of groups, networks, and independent practices.<sup>2</sup> Innovative solutions are needed to reduce comorbidities, and the food retail setting provides a unique opportunity for registered dietitian nutritionists (RDNs) to address nutritional needs within the context of health by providing much-needed access points and by meeting consumers in an environment where they are making food decisions.

Food retailers are critical allies in building momentum for Food as Medicine interventions. The expansion of health and wellness programs in food retail settings is predicted to continue as supermarkets capitalize on their capabilities to provide solutions that meet consumer needs within the changing health care environment.<sup>3</sup> According to the Food Marketing Institute's *2019 Report on Retailer Contributions to Health & Wellness*, 90% of food retailers surveyed reported having an established health and wellness program for customers, employees, or both.<sup>3</sup> Eighty-five percent of survey respondents reported employing RDNs at the corporate level and/or regionally and a small percentage as consultants.

Seventy-three percent of survey respondents reported employing pharmacists and a few other health disciplines, such as health coaches (19%), physician assistants (10%), and nurse practitioners (10%).

RDNs working in the food retail setting serve as a liaison between food retailers and consumers and play a key role in aligning food retail departments, pharmacy, in-store clinics, health care providers, managed care organizations, employers, and food manufacturers to improve and maintain preventive wellness measures and address chronic disease challenges with consumers. Food retailers with established health and well-being programs report that business growth is the top reason they value these programs.<sup>3</sup> In order to help food retailers identify what has worked, what needs to be improved, and what is not a viable program option, the Academy of Nutrition and Dietetics (Academy) and the Academy Foundation embarked on a new project in 2019 titled, “Leveraging RDNs in the Food Retail Environment to Improve Public Health.” This project included multiple components and was led by the

Foundation's Nutrition in Food Retail Program Development Fellow. The Nutrition in Food Retail Program Development Fellow, guided by an expert advisory group composed of 19 individuals and 2 members of the Academy Board of Directors represented food retail, business, health care, public health and research/education backgrounds, as well as 3 Academy staff, attended 2 roundtable meetings in November 2019 and April 2020. The purpose of these roundtables was to outline a landscape for Food as Medicine within food retail settings that defines Food as Medicine, identify potential pathways to intersect Food as Medicine with the role of RDNs within food retail, and provide recommendations for integrating Food as Medicine interventions within current retail nutrition models. Outcomes from the roundtable meeting, in addition to findings from the scoping review, will support the creation of a business case for food retailers to adopt and implement a Food as Medicine retail model that is scalable and produces a positive return on investment (ROI).

The objective of this scoping review was to identify and characterize studies and literature examining food retail programs related to nutrition, as well as Food as Medicine interventions across a spectrum of populations and contexts. The focus was on personalized nutrition education, path-to-purchase marketing, medically tailored nutrition, prescription programs, and incentive programs. Understanding the landscape of literature on existing programs and interventions could help to inform the need/scope and development of future program model(s) that are financially feasible, scalable, and meet the needs of both consumers and food retailers.

Therefore, the research question for this scoping review is: Among the existing peer-reviewed literature on food retail programs related to nutrition as well as Food as Medicine interventions, which of these programs lead to improvement in health outcomes and cost-effectiveness?

## METHODS

Methods were adapted according to the objective of the scoping review. The protocol used was based on the methodological framework from the works

of Arskey and O'Malley,<sup>4</sup> Levac and colleagues,<sup>5</sup> and the Joanna Briggs Institute,<sup>6</sup> and also followed the Preferred Reporting Items for Systematic Reviews and Meta-Analysis (PRISMA) Statement,<sup>7</sup> in accordance with the PRISMA-Protocols 2015 checklist.<sup>6</sup>

## Eligibility Criteria and Search Strategy

The scope was defined through support of the Academy Foundation's Nutrition in Food Retail Program Development fellow; the Academy's Research, International, and Scientific Affairs team; and content experts. Based on an initial review of literature and previous knowledge of the food retail nutrition landscape, a logic model was created to help guide the search plan (Figure 1). A logic model is a summary diagram that maps out an intervention and conjectured links between the intervention and anticipated outcomes in order to develop a summarized theory of how a complex intervention works.<sup>6</sup> Key search terms related to setting, interventions, behavior change, outcome, and cost-benefit analysis were determined based on the logic model (Figure 2; available at [www.jandonline.org](http://www.jandonline.org)). Eligibility criteria were developed using an iterative process as the reviewers became more familiar with the literature and were based on the Population, Concept, and Context mnemonic, as recommended by the Joanna Briggs Institute<sup>6</sup> (Figure 3; available at [www.jandonline.org](http://www.jandonline.org)). The population of this scoping review included individuals 18 years or older, with no limits on sex or socioeconomic status. The concept related to interventions that aimed to increase awareness, knowledge, and/or skills of food purchasing decisions; impacted consumer demand, accessibility, and/or affordability to choose healthier foods and drinks; and produced an outcome that resulted in increased sales/purchase of healthy foods, increased intake of healthy foods, and/or improved health outcomes. The context was set within food retail grocery stores or related settings, and the studies were limited to peer-reviewed literature with publication dates after 1970 and English language abstracts. Retail nutrition content experts reviewed the search plan to confirm the direction of the scope.

## Information Sources

A systematic search of the following databases was performed on October 2, 2019: MEDLINE (Ovid), Embase (Ovid), PsycINFO (Ovid), CINAHL (Ebsco), Web of Science (Clarivate Analytics), Cochrane Central Register of Controlled Trials (Ovid), Cochrane Database of Systematic Reviews (Ovid), and National Health Service Economic Evaluation Database (Ovid). The search was conducted by a systematic review librarian and terms were adapted according to the database searched.

## Data Extraction and Evidence Mapping

Search results were uploaded to Rayyan, an abstract screening software.<sup>8</sup> Duplicates were removed using a standard function, and the remaining titles and abstracts were screened by one reviewer with extensive experience in retail nutrition to ensure consistency. Article screening was undertaken in 2 stages: first, titles and abstracts of all identified studies potentially eligible for inclusion in the review were screened against the inclusion criteria (Figure 3; available at [www.jandonline.org](http://www.jandonline.org)); second, full text of eligible articles was screened to confirm whether the study should be included in the final review. The included articles were exported from Rayyan to Excel (Microsoft) and data were manually extracted and synthesized according to the intervention applied and then further categorized according to publication characteristics (title, author, year of publication, journal); population characteristics (general, low income, Supplemental Nutrition Assistance Program [SNAP], Special Supplemental Nutrition Program for Women, Infants and Children); disease diagnosis characteristics (diabetes, obesity/overweight, hypertension, or no disease diagnosis); intervention characteristics (intervention category, type of intervention); and outcome characteristics (sales, nutritional quality of shopping purchases, consumption habits, health outcomes, health care dollar savings).

## RESULTS

The literature search resulted in 11,404 articles with 32 additional references identified by a content expert. As shown in Figure 4, 5,075 duplicate records were removed. A

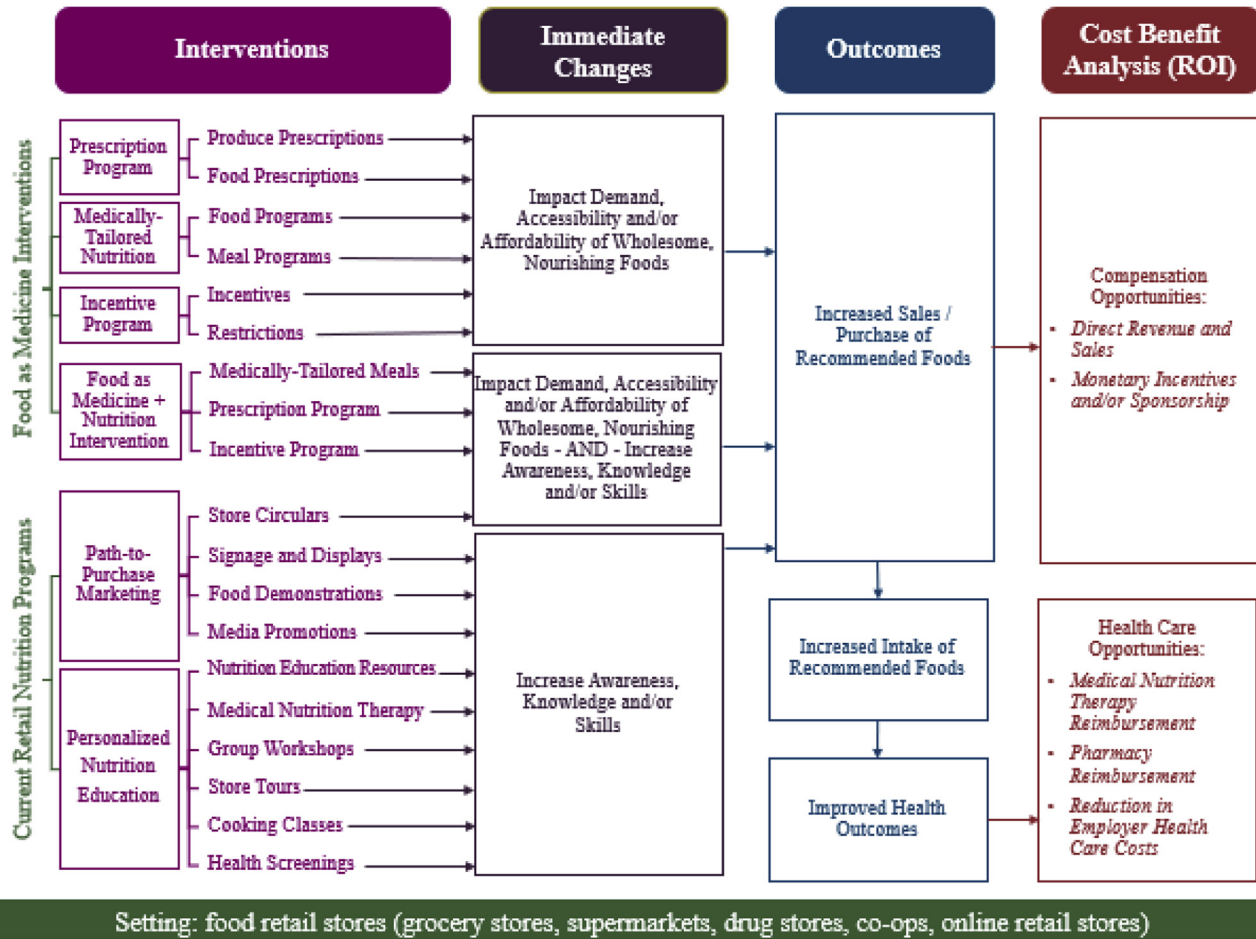


Figure 1. Logic model for retail nutrition programs and outcomes. ROI = return on investment.

total of 6,361 references, based on title and abstract, were screened against the inclusion criteria, and 6,049 records were removed due to lack of relevance for this review. Of the 292 articles assessed for eligibility, 211 met the inclusion criteria and were included in this scoping review. Of the 211 included studies, 25 were systematic reviews/meta-analyses<sup>9-33</sup> (Figure 5; available at [www.jandonline.org](http://www.jandonline.org)) and the rest were original research (n = 186).

**Included Studies**

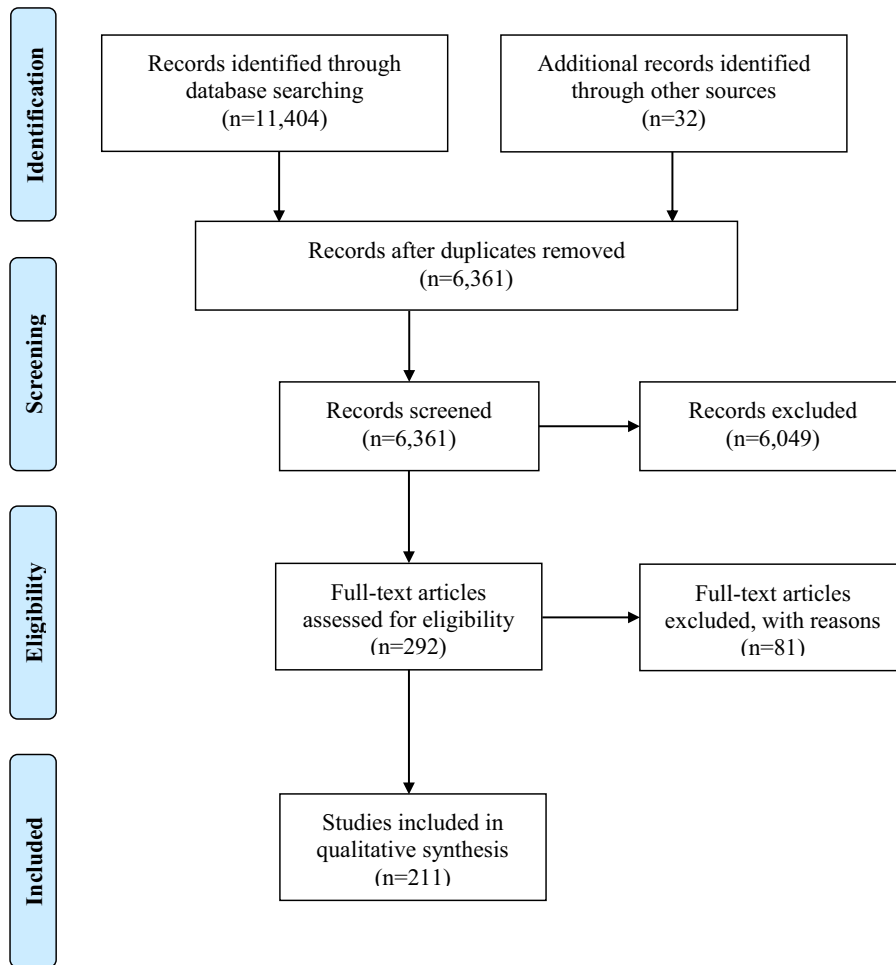
The majority of the studies were conducted in a grocery store/supermarket setting (61%); followed by farmer's markets/mobile produce markets (17%); multiple settings, such as grocery stores, farmer's markets, and other retail locations,

participating in the intervention (11%); drug store/pharmacies (4%), corner/convenience stores (3%); online retail settings (2%); and retail clinics (1%). Of the 186 original research publications included, only 76 studies provided socioeconomic information and, of those 76 studies, 61 researched low-income populations that did not receive government assistance benefits (n = 46),<sup>34-79</sup> 26% focused solely on SNAP beneficiaries (n = 20),<sup>80-99</sup> and 13% were geared toward individuals receiving benefits from Special Supplemental Nutrition Program for Women, Infants and Children (n = 10)<sup>100-109</sup> (Figure 6). As depicted in Figure 7, only 20 studies researched populations by disease state; of these, 50% of the studies were focused on individuals diagnosed with diabetes (n = 10),<sup>35,39,72,110-116</sup> 35% on individual's

with an overweight/obesity diagnosis (n = 7),<sup>37,43,117-121</sup> and 15% on individuals diagnosed with hypertension (n = 3).<sup>44,122,123</sup>

**Intervention Categories**

In addition to the 5 single category interventions outlined through the Logic Model in Figure 1 (prescription program, medically tailored nutrition, incentive program, path-to-purchase marketing, and personalized nutrition education), additional intervention subcategories were identified throughout the screening process and have been highlighted within a detailed framework that shows Food as Medicine interventions, retail nutrition interventions, or a combination of multiple category intervention studies (Figure 8). Although Food as Medicine and nutrition interventions were

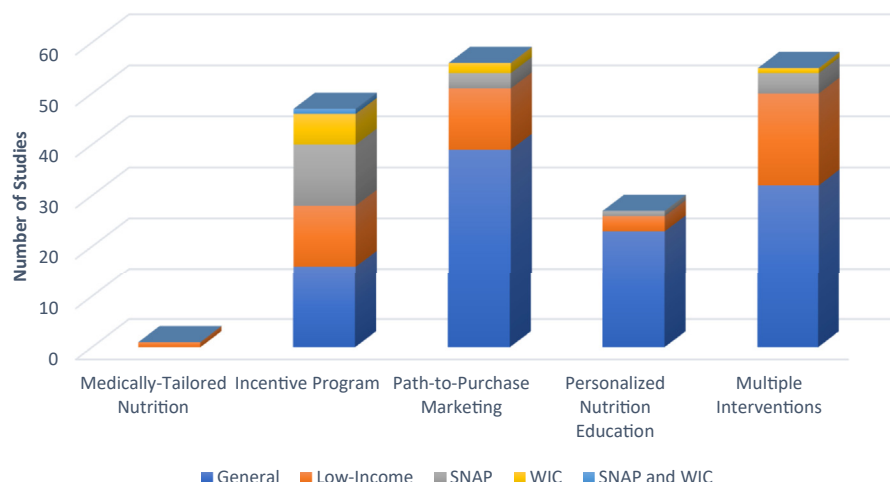


**Figure 4.** Preferred Reporting Items for Systematic Reviews and Meta-Analysis flow diagram: retail nutrition programs and outcomes scoping review.

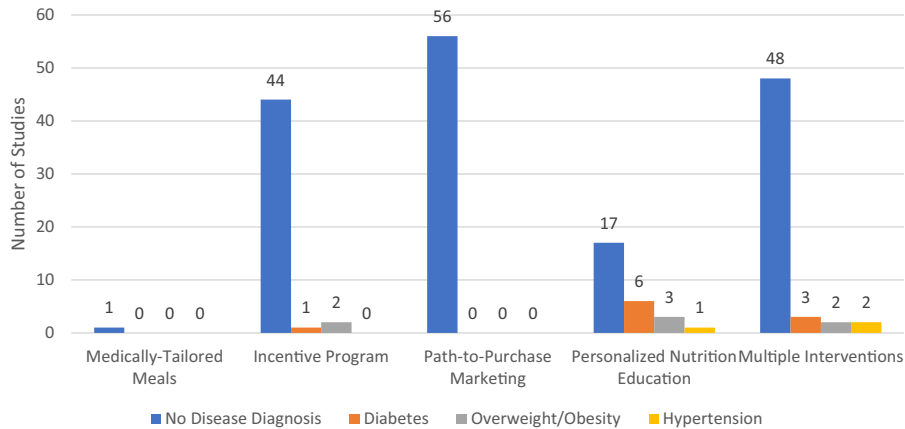
grouped as a category in [Figure 1](#), multiple combinations of Food as Medicine interventions and retail

nutrition programs were discovered during the scoping review and have been expanded in [Figure 8](#).

**Food as Medicine Interventions.** Most of the research in this category focused on incentive programs. The



**Figure 6.** Number of studies reporting food as medicine and retail nutrition programs by population. SNAP = Supplemental Nutrition Assistance Program; WIC = Special Supplemental Nutrition Program for Women, Infants and Children.



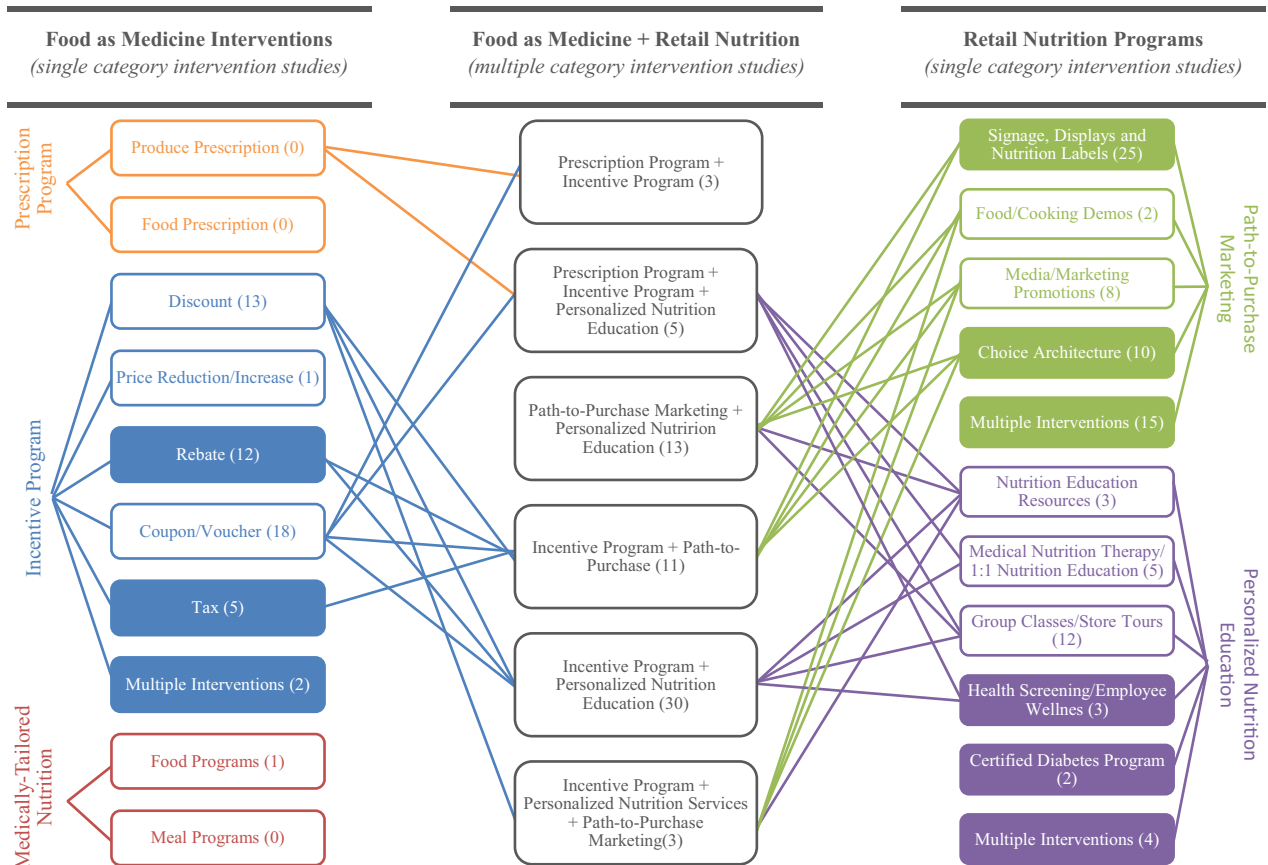
**Figure 7.** Number of studies reporting food as medicine and retail nutrition programs by disease diagnosis.

search did not identify any study that focused on prescription program as an intervention by itself; however, several studies were included in which prescription program interventions

were combined with other category interventions.

**Incentive programs.** Of the 47 studies related to incentive program, most of

the research focused on increasing the affordability of recommended food items through coupons and vouchers (n = 18)<sup>68-72,77-79,89,98,103-109,124</sup> discounted pricing on fruits and



**Figure 8.** Food as Medicine: Retail nutrition integration framework. Intervention categories are separated by color. Orange = prescription program; blue = incentive program; red = medically tailored nutrition; green = point of purchase marketing and education; purple = personalized nutrition services). Lines represent integration opportunities among categories. Shaded boxes indicate new topics identified.

vegetables (n = 10),<sup>74-76,94,99,120,121,125-127</sup> and rebates in the form of cash, discount coupons, and other incentives (n = 12).<sup>73,88,90-93,97,128-132</sup> A smaller number of studies applied a tax to disincentivize specific purchases, such as sugar-sweetened beverages (n = 5),<sup>95,133-136</sup> and 2 studies looked at the effectiveness of a discount program in combination with a tax disincentive<sup>137</sup> and coupon vouchers.<sup>96</sup>

**Medically tailored nutrition interventions.** Although there is ample Food as Medicine research supporting the positive outcomes of medically tailored nutrition interventions,<sup>138-145</sup> only 1 study was conducted in the retail setting and met the inclusion criteria.<sup>64</sup>

**Retail Nutrition Programs. Path-to-purchase marketing.** Of the 56 studies related to path-to-purchase marketing, the majority of the research focused on in-store signage, displays, and nutrition labels (n = 22),<sup>146-167</sup> and a smaller number of studies discussed product placement and increased availability of healthy foods through choice architecture (n = 10),<sup>55,61,85,101,168-173</sup> effectiveness of media promotions and marketing strategies (n = 8),<sup>84,174-180</sup> and the nutritional quality of shopping purchases resulting from in-store food/cooking demonstrations (n = 2).<sup>58,181</sup> Eleven studies reviewed a combination of interventions within the path-to-purchase marketing category.<sup>52-54,57,59,60,62,63,86,102</sup>

**Personalized nutrition education.** Of the 27 studies related to personalized nutrition education, the majority focused on changes in shopping purchases and eating habits through group classes and store tours (n = 10).<sup>67,111,112,117,185-189</sup> A smaller number of studies looked at the effectiveness of medical nutrition therapy or one-on-one nutrition education (n = 5);<sup>114,116,119,122,190</sup> nutrition education resources, such as print materials (eg, handouts, brochures, and recipe cards) and online nutrition content (n = 3)<sup>87,191,192</sup>; health screenings and employee wellness programs (n = 3)<sup>193-195</sup>; and Certified Diabetes Education programs offered within a retail setting (n = 2).<sup>113,115</sup> Three studies focused on one-on-one nutrition

education combined with group classes/store tours<sup>66,118</sup> and nutrition education resources,<sup>196</sup> and 1 study reviewed eating habit outcomes when both group classes/store tours and nutrition education resources were applied.<sup>65</sup>

**Multiple Category Interventions.** In addition to the single category interventions studied, multiple combinations of Food as Medicine interventions and retail nutrition program categories also emerged and were added to the Food as Medicine–Retail Nutrition Integration framework (Figure 8):

- Personalized nutrition education plus incentive programs (n = 25)<sup>35-38,40-43,45,50,80,81,82,100,110,123,183,197,198,205,208,209,211,213,216</sup>.
- Personalized nutrition education plus path-to-purchase marketing (n = 7)<sup>83,201,206,210,212,214,215</sup>.
- Incentive program plus path-to-purchase marketing (n = 8)<sup>47,182,199,200,202-204,207</sup>.
- Incentive program plus personalized nutrition education plus prescription program (n = 3)<sup>44,49,51</sup>.
- Incentive program plus prescription program (n = 3)<sup>34,39,48</sup>.
- Incentive program plus personalized nutrition education plus path-to-purchase marketing (n = 1)<sup>46</sup>.

### Intervention Effectiveness

The main program outcomes reported included health behavior outcomes (nutritional quality of shopping purchases, eating habits, and biometric measures) and cost-effectiveness (store sales, health care dollar savings). The distribution of outcomes assessed in the studies by intervention category is illustrated with a heat map (Figure 9). Of 186 studies, 72% of the Food as Medicine interventions and retail nutrition programs studied were found to be effective in one or more of the outcomes reported (n = 133).

**Store Sales.** Sixty-six studies looked at the impact of interventions on store sales and ROI for the food retailer. Fifty studies reported an increase in store sales after the

intervention, with the greatest outcomes produced by coupon/vouchers (n = 11),<sup>68-71,89,98,103,106,107,109,124</sup> signage, displays and nutrition labels (n = 8),<sup>149,151,153,158,159,164,165,167</sup> rebate programs (n = 4),<sup>88,90,93,130</sup> and a combination of incentive programs with path-to-purchase marketing (n = 3).<sup>182,199,200</sup>

**Nutritional Quality of Shopping Purchases.** Seventy-two studies examined the effectiveness of interventions on nutritional quality of shopping purchases. The categories found to be most effective at producing healthier shopping behaviors and purchases were signage, displays and nutrition labels (n = 9)<sup>146,148,150,153,155,157,162,163,166</sup>; group classes/store tours (n = 5)<sup>67,184,186,187,189</sup>; and a combination of incentive program, path-to-purchase marketing and personalized nutrition education (n = 21).<sup>40,42,45,47,81,110,183,197,201-213</sup>

**Eating Habits.** Sixty-five studies looked at behavior change, focusing on improvement in eating habits, such as inclusion of more fruits and vegetables in the diet or the consumption of fewer sugar-sweetened beverages. Fifty-four studies reported improvements in eating habits, with coupon/vouchers (n = 8)<sup>69,72,77,78,89,98,104,108</sup> and a combination of personalized nutrition education with path-to-purchase marketing (n = 3)<sup>83,214,215</sup> and incentive programs (n = 14)<sup>36,37,41,43,45,80-82,100,123,198,205,211,216</sup> resulting in the most improvement in eating habits.

**Health Outcomes.** Twenty studies researched health outcomes as a result of intervention applied. Fifteen studies reported an improvement in health outcomes, with price discounts (n = 2),<sup>94,99</sup> group classes/store tours (n = 2),<sup>111,112</sup> and a combination of medical nutrition therapy/one-on-one nutrition education with group classes/store tours (n = 2)<sup>66,118</sup> resulting in the most successful improvements in biometric measures.

**Health Care Dollar Savings.** Only 2 studies looked at the cost–benefit analysis of interventions in the form of health care dollar savings and both studies reported a positive impact on health care ROI. One study implemented employee wellness interventions with food retail employees

|                         |  | Outcomes                        |                    |                 |                           |   |                                 |                        |                            |                          |                              |                             |   |
|-------------------------|--|---------------------------------|--------------------|-----------------|---------------------------|---|---------------------------------|------------------------|----------------------------|--------------------------|------------------------------|-----------------------------|---|
|                         |  | Store Sales                     |                    |                 |                           | Nutritional Quality of Shopping Purchases |                                 | Eating Habits          |                            | Health Outcomes          |                              | Health Care Savings         |   |
|                         |  | Increased Sales                 | No Change in Sales | Decreased Sales | Increased/Decreased Sales | Healthier Shopping Purchases              | No Change in Shopping Purchases | Improved Eating Habits | No Change in Eating Habits | Improved Health Outcomes | No Change in Health Outcomes | Produced Healthcare Savings |   |
| Interventions           | Path-to-Purchase Marketing (PPM)       | S/D/NL (TS = 22)                | 8                  | 5               | 2                         | 0   | 9                               | 5                      | 1                          | 0                        | 1                            | 0                           | 0 |
|                         |  | FD/CD (TS = 2)                  | 1                  | 0               | 0                         | 0   | 1                               | 0                      | 1                          | 0                        | 0                            | 0                           | 0 |
|                         |  | MP/MS (TS = 8)                  | 3                  | 1               | 0                         | 0   | 3                               | 0                      | 2                          | 0                        | 0                            | 0                           | 0 |
|                         |  | CA (TS = 10)                    | 2                  | 3               | 1                         | 0   | 4                               | 1                      | 1                          | 2                        | 0                            | 0                           | 0 |
|                         |  | S/D/NL + CA (TS = 5)            | 3                  | 1               | 0                         | 0   | 0                               | 2                      | 0                          | 1                        | 0                            | 0                           | 0 |
|                         |  | S/D/NL + FD/CD (TS = 3)         | 1                  | 1               | 0                         | 0   | 1                               | 0                      | 0                          | 0                        | 0                            | 0                           | 0 |
|                         |  | S/D/NL + MP/MS (TS = 1)         | 0                  | 1               | 0                         | 0   | 0                               | 0                      | 0                          | 0                        | 0                            | 0                           | 0 |
|                         |  | S/D/NL + FD/CD + MP/MS (TS = 1) | 0                  | 0               | 0                         | 0   | 1                               | 0                      | 0                          | 0                        | 0                            | 0                           | 0 |
|                         |  | S/D/NL + FD/CD + CA (TS = 3)    | 3                  | 0               | 0                         | 0   | 0                               | 0                      | 0                          | 0                        | 0                            | 0                           | 0 |
|                         | S/D/NL + MP/MS + CA (TS = 1)           | 0                               | 0                  | 0               | 0                         | 1   | 0                               | 0                      | 0                          | 0                        | 0                            | 0                           |   |
|                         | Personalized Nutrition Education (PNE) | NER (TS = 3)                    | 0                  | 0               | 0                         | 0   | 1                               | 0                      | 2                          | 0                        | 0                            | 0                           | 0 |
|                         |  | MNT (TS = 5)                    | 0                  | 0               | 0                         | 0   | 2                               | 0                      | 1                          | 0                        | 1                            | 1                           | 0 |
|                         |  | GC/ST (TS = 10)                 | 1                  | 0               | 0                         | 0   | 5                               | 1                      | 2                          | 0                        | 2                            | 0                           | 0 |
|                         |  | HS/EWP (TS = 3)                 | 1                  | 0               | 0                         | 0   | 0                               | 0                      | 1                          | 0                        | 1                            | 0                           | 1 |
|                         |  | CDP (TS = 2)                    | 1                  | 0               | 0                         | 0   | 0                               | 0                      | 0                          | 0                        | 2                            | 0                           | 0 |
|                         |  | MNT + GC/ST (TS = 2)            | 0                  | 0               | 0                         | 0   | 0                               | 0                      | 1                          | 0                        | 2                            | 0                           | 0 |
|                         |  | MNT + NER (TS = 1)              | 0                  | 0               | 0                         | 0   | 1                               | 0                      | 0                          | 0                        | 0                            | 0                           | 0 |
|                         | NER + GC/ST (TS = 1)                   | 0                               | 0                  | 0               | 0                         | 0   | 0                               | 1                      | 1                          | 0                        | 0                            | 0                           |   |
|                         | Medically-Tailored Nutrition           | MTN (TS = 1)                    | 0                  | 0               | 0                         | 0   | 0                               | 0                      | 1                          | 0                        | 0                            | 0                           | 0 |
|                         | Incentive Program (IP)                 | Discount (TS = 10)              | 2                  | 1               | 0                         | 1   | 2                               | 1                      | 2                          | 1                        | 3                            | 0                           | 1 |
|                         |  | PR/PI (TS = 1)                  | 0                  | 0               | 0                         | 0   | 0                               | 0                      | 1                          | 0                        | 0                            | 1                           | 0 |
|                         |  | Rebate (TS = 12)                | 4                  | 1               | 0                         | 0   | 4                               | 1                      | 4                          | 1                        | 0                            | 1                           | 0 |
|                         |  | C/V (TS = 18)                   | 11                 | 1               | 0                         | 0   | 2                               | 1                      | 8                          | 1                        | 0                            | 0                           | 0 |
|                         |  | Tax (TS = 5)                    | 0                  | 0               | 0                         | 4   | 1                               | 1                      | 0                          | 0                        | 0                            | 0                           | 0 |
|                         |  | Discount + Tax (TS = 1)         | 0                  | 0               | 0                         | 0   | 0                               | 0                      | 1                          | 0                        | 0                            | 0                           | 0 |
|                         |  | Discount + C/V (TS = 1)         | 1                  | 0               | 0                         | 0   | 0                               | 0                      | 0                          | 0                        | 0                            | 0                           | 0 |
|                         | Multiple Interventions                 | PP + IP (TS = 2)                | 0                  | 0               | 0                         | 0   | 0                               | 0                      | 1                          | 0                        | 1                            | 1                           | 0 |
|                         |  | PP + IP + PNE (TS = 3)          | 0                  | 0               | 0                         | 0   | 0                               | 0                      | 2                          | 0                        | 1                            | 0                           | 0 |
|                         |  | PPM + PNE (TS = 12)             | 2                  | 1               | 0                         | 0   | 5                               | 2                      | 6                          | 0                        | 1                            | 1                           | 0 |
|                         |  | IP + PPM (TS = 8)               | 3                  | 1               | 0                         | 0   | 5                               | 0                      | 1                          | 1                        | 0                            | 0                           | 0 |
| IP + PNE (TS = 26)      |  | 3                               | 1                  | 0               | 0                         | 12  | 1                               | 13                     | 3                          | 1                        | 1                            | 0                           |   |
| IP + PNE + PPM (TS = 2) |  | 0                               | 0                  | 0               | 0                         | 0   | 0                               | 2                      | 0                          | 0                        | 0                            | 0                           |   |

**Figure 9.** The distribution of outcomes assessed by type of intervention is illustrated with a heat map. Red = 10+ studies; orange = 5 to 9 studies; yellow = 1 to 4 studies; green = no studies. CA = choice architecture; CDP = certified diabetes program; C/V = coupon/voucher program; FD/CD = food/cooking demos; GC/ST = group classes/store tours; HS/EWP = health screening/employee wellness program; MNT = medical nutrition therapy/one-on-one; MP/MS = media promotions/marketing strategies MTN = medically tailored food programs; NER = nutrition education resources nutrition education; PR/PI = price reduction/increase; S/D/NL = signage, displays, and nutrition labels.

and calculated an ROI of \$4.33 for every dollar invested in the wellness program.<sup>193</sup> The second study looked at the effectiveness of a combined food incentive/disincentive program and found that offering a 30% incentive on fruits, vegetables, whole grains, fish, and plant-based oils to SNAP beneficiaries during a 5-year period would not only improve health outcomes, but was projected to also save \$5.28 billion in health care costs<sup>94</sup> during that same 5-year period.

**RDN Involvement**

Of the 186 original research publications included, only 13 studies involved RDNs in the implementation of

interventions and, of those 13 studies, 69% conducted personalized nutrition education interventions (n = 9)<sup>65-67,111,113,117,118,122,185</sup>; 23% were involved with multicategory interventions (n = 3)<sup>37,100,208</sup>; and 8% led path-to-purchase marketing efforts (n = 1).<sup>60</sup> Sixty-nine percent of the studies that involved RDNs utilized an integrated team of professionals, including a health care team of doctors, nurses, and pharmacists (n = 4)<sup>66,67,113,118</sup>; chefs (n = 3)<sup>111,117,185</sup>; and researchers (n = 2).<sup>65,100</sup>

**DISCUSSION**

The goal of this scoping review was to gain a better understanding of the

landscape of Food as Medicine interventions and retail nutrition programs, which could help to inform the need/scope and development of future program model(s) that are financially feasible, scalable, and meet the needs of both consumers and food retailers.

The scoping review resulted in 4 key findings. First, Food as Medicine interventions in the retail setting are shown to be successful in producing either positive health outcomes or cost-effectiveness as single category interventions. Second, both ROI for the retailer and improved health outcomes for program participants were also achieved when multiple category interventions were implemented. Third, Food as Medicine interventions as well

as retail nutrition programs encompass 3 different focus areas: promotion of health and well-being, management of chronic disease, and improved food and nutrition security. Lastly, RDNs are mostly involved in personalized nutrition education categories within retail settings (either as single strategy or multicomponent interventions) and are often utilized as part of an integrated team of professionals that includes physicians, nurses, pharmacists, and chefs.

The 2016 review of supermarket interventions by Cameron and colleagues<sup>30</sup> found that 70% of interventions reported improvements in the healthiness of consumer purchases. This scoping review had similar findings, with 72% of the Food as Medicine interventions and retail nutrition programs found to be effective at achieving 1 or more of the outcomes reported. Path-to-purchase marketing and incentive programs produced the most positive outcomes as single-category interventions in terms of cost-effectiveness (increased sales and revenue). Personalized nutrition education contributed in producing positive behavior change among shoppers and program participants through healthier shopping purchases and improved eating habits.

Although the research did support that single category interventions resulted in either positive health outcomes or increased sales/revenue, the greatest opportunities to integrate Food as Medicine interventions with existing and future retail nutrition programs were shown through multiple-component interventions. Escaron and colleagues<sup>29</sup> and Gittelsohn and colleagues<sup>210</sup> concluded that the evidence for effectiveness of health interventions in store settings were stronger for interventions using a combination of strategies than for single category interventions, such as price discounts alone or prescription programs without additional interventions. A key finding from the review by Gittelsohn and colleagues<sup>210</sup> was the need for combined environmental (such as monetary incentives) and behavioral (such as nutrition education) approaches in small-store interventions. This scoping review concluded that studies demonstrating effectiveness with producing both improved health outcomes and ROI for

the food retailer included a combination of intervention strategies: incentive programs, personalized nutrition education, and path-to-purchase marketing.

This scoping review indicated a gap in the research; the literature reviewed did not reveal many studies that investigated populations with specific disease diagnoses. This offers an opportunity for food retailers to focus on Food as Medicine interventions tailored to not only wellness/prevention programming, but also to specific conditions/diseases that could potentially lead to improved outcomes. Through a combination of incentive programs, personalized nutrition education and path-to-purchase marketing, food retailers utilizing all types of nutrition models can develop Food as Medicine programs and promotions that produce both health outcomes and ROI desirable to retail operations. With RDNs being the leading experts in nutrition science and medical nutrition therapy, food retailers with in-store RDN program models, as well as a disease-management focus, may also want to consider targeting Food as Medicine programs and promotions to customers who have been diagnosed with diabetes, overweight/obesity, and/or hypertension.

Although socioeconomic status was not a factor in the majority of the studies, it is important to note that for incentive programs (both as single-category and multiple-component interventions), low-income populations as well as individuals receiving SNAP and Special Supplemental Nutrition Program for Women, Infants and Children benefits made up a larger portion of the population than other intervention categories. Special attention to target population should be taken into consideration based on the intervention category being implemented, especially in food retail settings with an enhanced focus on improving food security.

There were several strengths of this scoping review in order to ensure all relevant literature was included and a strong methodology: inclusion criteria was broad; all adult individuals who make food purchasing decisions were included in the search, with no limit on gender or socioeconomic status; the scoping review was conducted using a methodological framework

from the works of Arskey and O'Malley,<sup>4</sup> Levac and colleagues,<sup>5</sup> and the Joanna Briggs Institute<sup>6</sup> and followed the PRISMA Statement<sup>7</sup> in accordance with the PRISMA-Protocols 2015 checklist;<sup>6</sup> content advisors with extensive food retail health and wellness experience reviewed the initial search plan and provided guidance throughout the scoping review process; and a systematic search of 8 databases was conducted by a systematic review librarian and search terms were adapted according to the database searched.

There were also several limitations that should be noted. Although the search plan was comprehensive, there is a possibility that it did not capture other relevant non-peer-reviewed published works that met the inclusion criteria. In addition, although a content expert was utilized to capture gray literature pertaining to the search criteria, additional data exist on Food as Medicine outcomes within food retail settings; however, the data are considered proprietary and thus are not publicly available. Therefore, the Food as Medicine program models identified from the scoping review do not represent the vast array of programs and outcomes that exist. Finally, only 1 reviewer completed article screening and data extraction. However, the reviewer had extensive experience in retail nutrition and to address this limitation, extreme caution was exercised to ensure consistency in the screening and data extraction process.

## CONCLUSIONS

Food as Medicine interventions in the retail setting have the potential to aid consumers in supporting their health through diet and nutrition by encompassing strategic focus areas: food as preventive medicine to promote health and well-being; Food as Medicine in disease management and treatment; and Food as Medicine to improve food and nutrition security. The literature indicates utilizations of multiple intervention categories, such as incentive programs, personalized nutrition education, and path-to-purchase marketing, will produce both health outcomes and improved ROI for the food retailer. Food retailers should take into consideration target population, RDN engagement, and desired focus areas



when developing Food as Medicine interventions. There is also a need for more published research on the impact of nutrition interventions by RDNs in food retail settings to provide further evidence of the important role of RDNs in food retail and the positive impact they have to drive sales of healthy and nutritious products. Utilizing RDN services to implement Food as Medicine interventions in a retail setting will help retailers expand their impact and support the health of the customers, employees, communities, and environments they serve.

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## **AUTHOR INFORMATION**

A. D. Yoder is a nutrition in food retail program development fellow, Academy of Nutrition and Dietetics Foundation, Chicago, IL. G. V. Proaño is a research project manager, Academy of Nutrition and Dietetics, Chicago, IL. D. Handu is a senior scientific director, Academy of Nutrition and Dietetics, Chicago, IL.

Address correspondence to: Gabriela V. Proaño, MS, RDN, Academy of Nutrition and Dietetics, 120 S. Riverside Plaza, Suite 2190 Chicago, IL 60606-6995. E-mail: [gproano@eatright.org](mailto:gproano@eatright.org)

## **STATEMENT OF POTENTIAL CONFLICT OF INTEREST**

No potential conflict of interest was reported by the authors.

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## **AUTHOR CONTRIBUTIONS**

All of the authors were involved in the data collection and manuscript writing.

| Construct             | Keywords   |
|-----------------------|--|
| Setting               | Grocery store, food store, food outlet, corner store, supermarket, grocer, retailer, online retailer, online store, community store, co-op, drug store, convenience store  |
| Interventions         | <p>Related terms</p> <p>Nutrition/diet/health/eating well—promotion, intervention, program, initiative, practice, marketing, service</p> <p>Retail nutrition/dietitian</p> <p>Personalized nutrition—nutrition education, nutrition resources, medical nutrition therapy, MNT, nutrition counseling, telehealth, store tours, cooking class, health screen, biometric screen</p> <p>Point of purchase, point of sale, marketing, education—signage, displays, food demonstrations, media/TV promotions, health app, online health, store ad/circular</p> <p>Food is medicine</p> <p>Medically tailored nutrition—food/meals</p> <p>Prescription/voucher program</p> <p>Incentive program—incentives, restrictions, disincentives</p> |
| Behavior changes      | <p>Behavior change (awareness, knowledge, skills)</p> <p>Availability, affordability, consumer demand, accessibility</p>   |
| Outcomes              | Food purchasing, increased sales, increased intake of healthy food (produce, fruit, vegetable, whole grains, low-fat dairy, nuts, seeds, plant oils), eating well, improved health outcome   |
| Cost–benefit analysis | <ul style="list-style-type: none"> <li>● Related terms: <ul style="list-style-type: none"> <li>○ ROI, return on investment</li> </ul> </li> <li>● Compensation: <ul style="list-style-type: none"> <li>○ Direct revenue: increased sales/profit, fee-for-service</li> <li>○ Monetary incentive: sponsor(ship)</li> </ul> </li> <li>● Health care reimbursement: <ul style="list-style-type: none"> <li>○ Reimbursement: dietitian/RDN, pharmacy/Rx, Insurance reimbursement</li> </ul> </li> <li>● Health care: reduced/improved employer health care costs/fees</li> </ul>  |

Figure 2. Keywords used in the search strategy.

| Criteria             | Inclusion criteria  | Exclusion criteria   |
|----------------------|---|--|
| Population (and age) | <p>18 years or older</p> <p>Stores/supermarkets aimed at general populations and organizations that provide monetary incentives and/or sponsorship to food stores</p> | <p>Individuals younger than 18 years</p> <p>Individuals diagnosed with disease states resulting in malnutrition (eg, cancer, human immunodeficiency virus/acquired immunodeficiency syndrome, malaria, cystic fibrosis), animals, nonsupermarket/store settings (eg, cafeterias, restaurants, fast food, vending machines, and hospital)</p> |
| Study design         | <p>Randomized controlled trial</p> <p>Nonrandomized controlled trial, Observational studies, Conference proceedings</p>   | Newspaper articles, editorials   |
| Intervention         | Aimed to increase awareness, knowledge and/or skills of food purchasing decisions and/or to impact  | Nonfood interventions (tobacco cessation, alcohol, drugs, mental health, supplements, exercise, sports)  |

*(continued on next page)*

Figure 3. Inclusion and exclusion criteria.



| Criteria                      | Inclusion criteria   | Exclusion criteria  |
|-------------------------------|--|---|
|                               | consumer demand, accessibility and/or affordability to choose healthier foods and drinks (through personalized nutrition services, point-of-purchase | Services outside the scope of practice of a registered dietitian nutritionist (immunizations, vaccinations, medication, medication therapy management, drug interactions)<br>Food safety<br>Genetically modified foods<br>Country of origin and organic labeling<br>Additional retail terms |
|                               | Marketing and education, medically tailored nutrition programs, prescription/voucher programs, incentive programs)                                   | Deemed not applicable (theft, fraud, music, lighting, shopping/buying patterns and pathways, shopping carts, gas, vehicles)   |
| Comparison                    | No intervention  |   |
| Outcomes                      | Increased sales/purchase of healthy foods, increased intake of healthy foods, improved health outcomes   |   |
| Language                      | English  |   |
| Year range (publication year) | 1970 to present  |   |

**Figure 3.** (continued) Inclusion and exclusion criteria.

| Year                              | First author                  | Article title   | Outcomes  |
|-----------------------------------|-------------------------------|---|---|
| <b>Incentive program</b>          |                               |   |   |
| 2006                              | Wall <sup>9</sup>             | Effectiveness of Monetary Incentives in Modifying Dietary Behavior: A Review of Randomized, Controlled Trials   | Effectiveness of monetary incentives in modifying dietary behavior  |
| 2013                              | An <sup>10</sup>              | Effectiveness of Subsidies in Promoting Healthy Food Purchases and Consumption: A Review of Field Experiments   | Effectiveness of monetary subsidies in promoting healthier food purchases and consumption   |
| 2017                              | Uricchio <sup>11</sup>        | Tax Policies To Improve Diet and the Prevention of Non-Communicable Diseases  | Efficacy of fiscal actions to improve diets and prevent non-communicable diseases   |
| 2017                              | Gittelsohn <sup>12</sup>      | Pricing Strategies to Encourage Availability, Purchase, and Consumption of Healthy Foods and Beverages: A Systematic Review   | Effect of food-pricing interventions on retail sales and on consumer purchasing and consumption of healthy foods and beverages  |
| 2019                              | von Philipsborn <sup>13</sup> | Environmental Interventions to Reduce the Consumption of Sugar-Sweetened Beverages and Their Effects on Health  | Effects of environmental interventions (excluding taxation) on consumption of sugar-sweetened beverages, diet-related anthropometric measures and health outcomes         |
| 2019                              | Bennett <sup>14</sup>         | A Systematic Review of the Extent and Influence of Price Promotions on Consumer Purchasing in Food and Beverage Retail Settings   | Extent and influence of food and beverage price promotions on consumer purchasing behavior  |
| 2019                              | Roberts <sup>15</sup>         | Efficacy of Population-Wide Diabetes and Obesity Prevention Programs: An Overview of Systematic Reviews on Proximal, Intermediate, and Distal Outcomes and a Meta-Analysis of Impact on BMI | Efficacy and impact of population-wide obesity and diabetes prevention programs on body mass index.   |
| <b>Path-to-Purchase Marketing</b> |                               |   |   |
| 2012                              | Gittelsohn <sup>16</sup>      | Interventions in Small Food Stores to Change the Food Environment, Improve Diet, and Reduce Risk of Chronic Disease   | Impact of small-store interventions on food availability, dietary behaviors, and psychosocial factors that influence chronic disease risk                                 |
| 2013                              | van't Riet <sup>17</sup>      | Sales Effects of Product Health Information at Points of Purchase: A Systematic Review  | Effectiveness of product health information for food products at the point of purchase.   |
| 2013                              | Au <sup>18</sup>              | The Cost-Effectiveness of Shopping to a Predetermined Grocery List to Reduce Overweight and Obesity   | Analyze cost-effectiveness of pre- commitment interventions that facilitate healthier diets to tackle obesity   |
| 2014                              | Liberato <sup>19</sup>        | Nutrition Interventions at Point-of-Sale to Encourage Healthier Food Purchasing: A Systematic Review  | Effectiveness of various types of interventions that have been used at point-of-sale to encourage purchase and/or eating of healthier food and to improve health outcomes |
| 2017                              | Abeykoon <sup>20</sup>        | Health-Related Outcomes of New Grocery Store Interventions: A Systematic Review   | Assess impact of new food store (supermarket/grocery store) interventions on selected health-related outcomes   |
| 2018                              | Crockett <sup>21</sup>        | Nutritional labelling for Healthier Food or Non-Alcoholic Drink Purchasing and Consumption  | Assess impact of nutritional labelling for food and non-alcoholic drinks on purchasing and consumption of healthier items.  |

(continued on next page)

**Figure 5.** Relevant retail nutrition programs and outcomes systematic reviews or meta-analysis published between 2006 and 2019.

| Year  | First author                 | Article title   | Outcomes   |
|---|------------------------------|---|--|
| 2019  | Hsiao <sup>22</sup>          | A Systematic Review of Mobile Produce Markets: Facilitators and Barriers to Use, and Associations with Reported Fruit and Vegetable Intake                  | Assess relationship between mobile produce markets and fruit and/or vegetable intake   |
| <b>Personalized Nutrition Education</b>   |                              |   |  |
| 2009  | Eyles <sup>23</sup>          | Does Tailoring Make a difference? A Systematic Review of the Long-Term Effectiveness of Tailored Nutrition Education for Adults                             | Effectiveness of tailored nutrition education for adults.  |
| 2012  | Eyles <sup>24</sup>          | Tailored Nutrition Education: Is it Really Effective?   | Effect of tailored nutrition education interventions where objective outcome measures (sales data) have been employed                      |
| 2013  | Smith <sup>25</sup>          | Interventions to Improve Access to Fresh Food in Vulnerable Communities: A Review of the Literature   | Assess whether community gardens can increase accessibility to healthy foods   |
| 2016  | Nikolaus <sup>26</sup>       | Grocery Store (or Supermarket) Tours as an Effective Nutrition Education Medium: A Systematic Review  | Evaluate grocery store tours as an effective nutrition education medium for improving nutrition knowledge and food-related behavior        |
| 2018  | Hartmann-Boyce <sup>27</sup> | Grocery Store Interventions to Change Food Purchasing Behaviors: A Systematic Review of Randomized Controlled Trials  | Effectiveness of grocery store interventions to change food purchasing behavior  |
| <b>Multiple Interventions: Path-to-Purchase Marketing Plus Personalized Nutrition Education</b> |                              |   |  |
| 2013  | Langellier <sup>28</sup>     | Corner Store Inventories, Purchases, and Strategies for Intervention: A Review of the Literature  | Assess inventories and sales in corner stores, as well as to identify intervention strategies employed by corner store conversions.        |
| 2013  | Escaron <sup>29</sup>        | Supermarket and Grocery Store-Based Interventions to Promote Healthful Food Choices and Eating Practices: A Systematic Review                               | Synthesize the evidence on supermarket and grocery store interventions to promote healthful food choices                                   |
| 2016  | Cameron <sup>30</sup>        | A Systematic Review of the Effectiveness of Supermarket-Based Interventions Involving Product, Promotion, or Place on the Healthiness of Consumer Purchases | Effectiveness of interventions that target the in-store supermarket environment for improving the healthiness of population food purchases |
| <b>Multiple Interventions: Path-to-Purchase Marketing Plus Incentive Programs</b>               |                              |   |  |
| 2015  | Mayne <sup>31</sup>          | Impact of Policy and Built Environment Changes on Obesity-Related Outcomes: A Systematic Review of Naturally Occurring Experiments                          | Evaluate the efficacy of policy and built-environment changes on obesity-related outcomes  |
| 2016  | Adam <sup>32</sup>           | What is the Effectiveness of Obesity Related Interventions at Retail Grocery Stores and Supermarkets? A Systematic Review                                   | Effectiveness of food store interventions intended to promote the consumption of healthy foods   |
| 2019  | Mah <sup>33</sup>            | A Systematic Review of the Effect of Retail Food Environment Interventions on Diet and Health with a Focus on the Enabling Role of Public Policies          | Effectiveness of retail food environment interventions in influencing diet and exploration of the underlying role of public policy         |

**Figure 5.** (continued) Relevant retail nutrition programs and outcomes systematic reviews or meta-analysis published between 2006 and 2019.